Wireless for students & staff

**eduroam setup**

**Set-up instructions:** wireless.bristol.ac.uk/eduroam/instructions

- Choose the **Bristol-WiFi-Setup** signal.
- Go to **wireless.bristol.ac.uk** and look for the link: **Staff & Students: Get connected to eduroam**. Follow the set-up instructions.
- Once you have successfully completed the set-up, your computer will automatically connect to **eduroam** when you are at a wireless location.

**eduroam tips**

- Configure **eduroam** before trying to connect.
- Add **@bristol.ac.uk** on to the end of your username.  
  E.g. **ab12345@bristol.ac.uk**  
  (This is not always needed for iOS devices.)
- **Passwords**
  
  a. Type your password correctly! Your account will be locked out if you enter the wrong password too many times.
  
  b. If you can’t login after trying twice, “Test your password” on this webpage bristol.ac.uk/passwords
  
  c. Once you have confirmed your password, try configuring **eduroam** again.

**Where can I get more information or help?**

- If you need help go to: wireless.bristol.ac.uk/help

- You can also visit, phone or email the **IT Service Desk:**
  
  Phone: **0117 4 28 2100 (ext 82100)**
  
  Email: **service-desk@bristol.ac.uk**
Wireless for visitors

❖ Use eduroam if already configured (for home institution)
  o eduroam is used across the world. Anybody configured for their *own institution’s* eduroam connection should be able to use it on our eduroam signal
  o support is from the user’s own institution
  o they should **not** follow University of Bristol instructions

❖ All other visitors can connect to **The Cloud**
  The Cloud is free and available to everyone. Open a web browser to get connected.
  o More information at wireless.bristol.ac.uk/visitors/
  o IT Services does not offer support for using The Cloud

❖ We recommend eduroam where possible.
  o It is the preferred network for current students and staff.

**Students & staff**

See over.

**Bristol-managed-PCs**

Some University devices are configured to use the Bristol-managed-PCs signal. This will be configured by IT Services.